

Dear Village of Rantoul Natural Gas Customer,

The Village of Rantoul owns and operates the natural gas system on the former Chanute Air Force Base properties.

If you suspect you have a gas leak, you should contact the gas division as soon as possible. Possible indications could be as subtle as:

1. A slight odor of gas
2. An unusual hissing sound
3. Dead vegetation (an area where you cannot get vegetation to grow)

More obvious signs of a gas leak include:

1. Gas blowing out of the ground
2. A strong gas odor

If you suspect that you have a gas leak in your home or business:

1. You should not attempt to locate the leak.
2. Do not remain in the building when there is a strong gas odor.
3. You should not turn lights on or off or unplug electrical appliances. This does include telephones – do not hang up the phone if reporting a gas leak.
4. Do not use elevators.

In case of an emergency, be prepared to provide the following information:

1. Your name and address.
2. Your neighbor's phone numbers (if known)
3. Is the leak inside or outside?

**In the event you have a natural gas emergency, such as gas odor or a suspected leak, please call one of the following numbers.**

### **EMERGENCIES**

Monday – Friday    7:30 AM – 4:30 PM                      Village of Rantoul – Public Works  
892-6526

After Hours, Weekends and Holidays                      METCAD  
333-8911

### **NON-EMERGENCIES**

Monday-Friday    7:30 AM – 4:30 PM                      Village of Rantoul – Public Works  
892-6526

**If you have any questions regarding your gas service, call Jay Schroeder at the Village of Rantoul Public Works Department.**